

GET THE MOST OUT OF  
YOUR WORKFORCE!





# PRODUCT SKILLS TRAINING

RCT has an extensive history providing in-depth, comprehensive training packages to a variety of industry professionals, heavy machine operators and technical experts. These courses are designed to upskill participants on all aspects of RCT's industrial fleet management solution SmarTrack® Global so that they can utilise the technology to the best of their ability.

SmarTrack® Global is a cutting-edge technology package that can provide relevant, customised information in real-time to employees at every level of their organisation. SmarTrack® Global can be used anywhere in the world with its multilingual user interface and it delivers machine data from multiple sites; all under one platform, any time, any where. The solution streamlines industrial operations and simplifies the industrial fleet management process. Incorporating feedback from global clients in the materials handling and logistics industries SmarTrack® Global will give participants the information they need to do their job to the best of their ability.

Course participants will be trained by RCT's qualified and very experienced Trainers who can impart their product skills and knowledge onto participants with the help of training manuals and visual teaching aids. The training sessions will be complemented with hands-on exercises using equipment identical to hardware that is used on materials handling sites around the world.

Training can be booked through the RCT website or by contacting your local RCT branch or a sales representative. Training sessions can take place at your local RCT branch or a work site of your choosing.

## You will enjoy:

- Up-to-date documentation
- Best practice techniques and procedures
- Small class sizes allowing for individual attention
- Relaxed classroom atmosphere

## Major benefits:

- Industry recognised training
- Exposure to the latest technology and revisions
- Worldwide acceptance of RCT Certificate
- Confidence in tackling complex problems
- Improved chances in securing a highly competitive position
- More enjoyable working environment – knowledge is power!

## Who should attend?

- Machine Operators
- Electricians
- Auto Electricians
- Mechanical Fitters



# FACE-TO-FACE

Conducted by qualified and experienced trainers either at RCT's various offices or at the customer's site / offices. Highly interactive with the use of real equipment, advanced training aids and hands-on practical training. Activities include writing, reading, discussions, presentations, group work, role plays, demonstrations and practice. Face-to-face courses provide people with an opportunity to connect, problem solve and network with other trainees from both similar and different backgrounds adding to the richness of learning.

## PRODUCT TRAINING

**RCT-ST001** | Duration: 1 Day

This full day course covers the installation, maintenance and commissioning of the SmarTrack® device. The course – which can be undertaken by both machine operators and maintenance personnel – provides an overview of the product as well as the various operational aspects. Note: While maintenance personnel are required to attend for the duration of the day. Operator training is covered in the first half of the day's proceedings.

## WEBSITE TRAINING

**RCT-ST002** | Duration: 1 Day

The SmarTrack® Fleet Management system consists of both a physical device and web portal to deliver optimal results to the end user. This course covers the setup and management of the web portal. It is essential for website administrators and anybody who will be operating the website on an ongoing basis. All menus, options and functions are covered in detail.



# VIDEO CONFERENCING

RCT video conferencing allows for the benefits of RCT face-to-face training to be realised without the need for trainees to attend an RCT-based or site-based training room. Trainees simply require access to a computer with a microphone and camera, as well as a fast and stable connection to the internet. Regular face-to-face training objectives such as group discussions, reading, writing, graphic presentations and demonstrations can be achieved. The trainees will continue to have the opportunity to connect, problem solve and network with other trainees. Video conferencing is ideal in situations where travel constraints or shift obligations make it impracticable to arrange a group training session in a traditional format.

## PRODUCT TRAINING

**RCT-ST003**

## WEBSITE TRAINING

**RCT-ST004**

## ONBOARDING TRAINING

**RCT-ST009** Part No. 16894

### NOTE

Course content and duration will be similar to face-to-face courses.



# eLEARNING

eLearning courses can be completed anywhere and at any time. For a set period of time, trainees will have unlimited access to these courses and they can be completed at their own pace. Although face-to-face interaction with the trainer is not possible, the eLearning courses do represent a considerable cost saving to the customer. eLearning courses suit the different learning styles of different people and incorporate a range of different delivery methods compared to our traditional courses. The courses are modular in nature and progress in complexity as more difficult concepts are discussed.

eLearning courses can better prepare you before attending face-to-face training or as a refresher post face-to-face training. It is important to note that for some requirements onsite, it might be mandatory to complete the face-to-face practical courses in addition to the eLearning courses.

## OPERATOR COURSES

**RCT-ST005**

Overview & Operation

## MAINTENANCE COURSES

**RCT-ST006**

Installation & Commissioning

## WEBSITE TRAINING

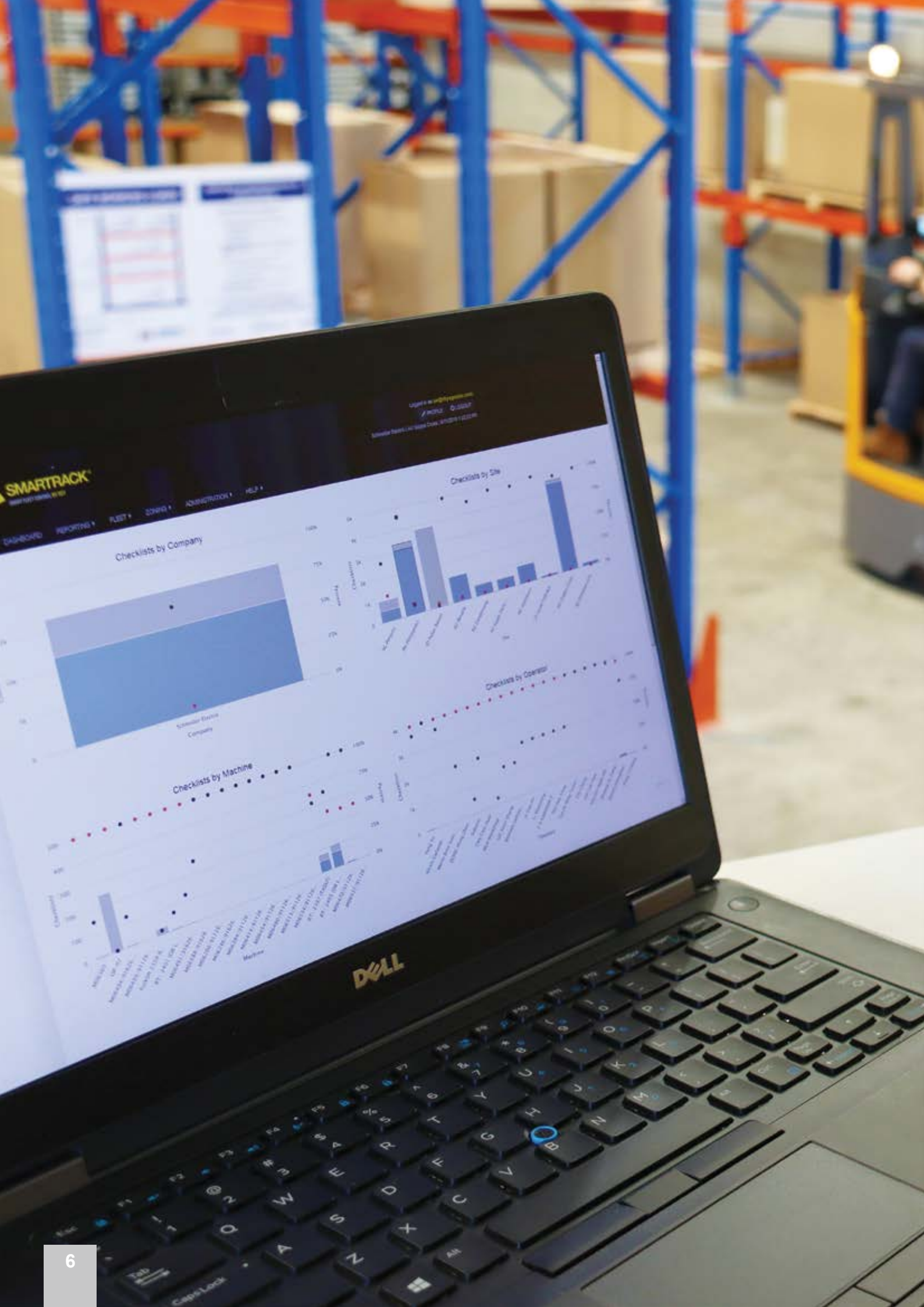
**RCT-ST007**

Website Setup

**RCT-ST008**

Website Management



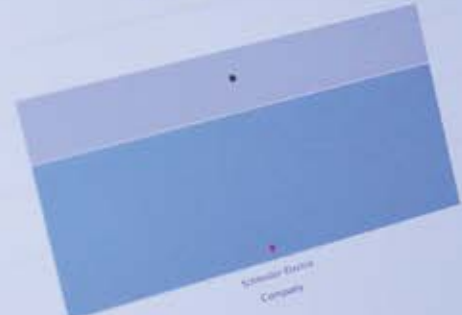


**SMARTTRACK**  
SMART TRACKING SYSTEM

Dashboard | Reporting | Fleet | Scheduling | Administration | Help

Logged in as **admin@smartrack.com**  
/ Home / Dashboard  
Available Reports: All Reports / Checklists / 12/20/2018

### Checklists by Company



### Checklists by Site



### Checklists by Machine



### Checklists by Coverage



DELL





Discover more: [rct-global.com](http://rct-global.com)

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